

## ROP Post Renewal Issuance - Agency survey

Total Responses: 9

Report updated through September 12, 2012

### 1. Overall, I was satisfied with the Renewable Operating Permit (ROP) renewal process.

10		2 out of 9 responses		22%
9		3 out of 9 responses		33%
8		2 out of 9 responses		22%
7		2 out of 9 responses		22%
6		0 out of 9 responses		0%
5		0 out of 9 responses		0%
4		0 out of 9 responses		0%
3		0 out of 9 responses		0%
2		0 out of 9 responses		0%
1		0 out of 9 responses		0%
0		0 out of 9 responses		0%

#### Comments (Q#1)

### 2. The timeline developed with the permittee was helpful to the ROP renewal process and contributed to the timely renewal of their ROP.

10		2 out of 9 responses		22%
9		2 out of 9 responses		22%
8		1 out of 9 responses		11%
7		0 out of 9 responses		0%
6		2 out of 9 responses		22%
5		1 out of 9 responses		11%
4		1 out of 9 responses		11%
3		0 out of 9 responses		0%
2		0 out of 9 responses		0%
1		0 out of 9 responses		0%
0		0 out of 9 responses		0%

#### Comments (Q#2)

### 3. I was satisfied with the mark-up permit and application received from the applicant.

10		1 out of 9 responses		11%
9		6 out of 9 responses		67%
8		1 out of 9 responses		11%
7		0 out of 9 responses		0%
6		1 out of 9 responses		11%
5		0 out of 9 responses		0%
4		0 out of 9 responses		0%
3		0 out of 9 responses		0%
2		0 out of 9 responses		0%
1		0 out of 9 responses		0%
0		0 out of 9 responses		0%

#### Comments (Q#3)

### 4. The working-draft ROP that I sent to the permittee contained sufficient special conditions to demonstrate compliance with all applicable requirements.

10		5 out of 9 responses		56%
9		4 out of 9 responses		44%
8		0 out of 9 responses		0%
7		0 out of 9 responses		0%
6		0 out of 9 responses		0%
5		0 out of 9 responses		0%

4		0 out of 9 responses		0%
3		0 out of 9 responses		0%
2		0 out of 9 responses		0%
1		0 out of 9 responses		0%
0		0 out of 9 responses		0%
<b>Comments (Q#4)</b>				
<b>5. The facility contact was helpful in resolving issues and timely with responses to information requests.</b>				
10		4 out of 9 responses		44%
9		4 out of 9 responses		44%
8		0 out of 9 responses		0%
7		0 out of 9 responses		0%
6		1 out of 9 responses		11%
5		0 out of 9 responses		0%
4		0 out of 9 responses		0%
3		0 out of 9 responses		0%
2		0 out of 9 responses		0%
1		0 out of 9 responses		0%
0		0 out of 9 responses		0%
<b>Comments (Q#5)</b>				
<b>6. The conditions in the ROP are practically enforceable.</b>				
10		4 out of 9 responses		44%
9		4 out of 9 responses		44%
8		0 out of 9 responses		0%
7		0 out of 9 responses		0%
6		1 out of 9 responses		11%
5		0 out of 9 responses		0%
4		0 out of 9 responses		0%
3		0 out of 9 responses		0%
2		0 out of 9 responses		0%
1		0 out of 9 responses		0%
0		0 out of 9 responses		0%
<b>Comments (Q#6)</b>				
<b>7. The facility contact was very knowledgeable about their process and the regulatory requirements applicable to their process.</b>				
10		4 out of 9 responses		44%
9		3 out of 9 responses		33%
8		1 out of 9 responses		11%
7		1 out of 9 responses		11%
6		0 out of 9 responses		0%
5		0 out of 9 responses		0%
4		0 out of 9 responses		0%
3		0 out of 9 responses		0%
2		0 out of 9 responses		0%
1		0 out of 9 responses		0%
0		0 out of 9 responses		0%
<b>Comments (Q#7)</b>				
<b>8. The ROP allows for operational flexibility as well as regulatory control.</b>				
10		3 out of 9 responses		33%
9		4 out of 9 responses		44%
8		0 out of 9 responses		0%
7		0 out of 9 responses		0%

6		0 out of 9 responses		0%
5		1 out of 9 responses		11%
4		0 out of 9 responses		0%
3		0 out of 9 responses		0%
2		0 out of 9 responses		0%
1		1 out of 9 responses		11%
0		0 out of 9 responses		0%

#### Comments (Q#8)

#### 9. Agency management engagement on this ROP was timely and effective.

10		3 out of 9 responses		33%
9		1 out of 9 responses		11%
8		2 out of 9 responses		22%
7		0 out of 9 responses		0%
6		1 out of 9 responses		11%
5		1 out of 9 responses		11%
4		1 out of 9 responses		11%
3		0 out of 9 responses		0%
2		0 out of 9 responses		0%
1		0 out of 9 responses		0%
0		0 out of 9 responses		0%

#### Comments (Q#9)

#### 10. I felt that the ROP renewal process was cooperative and not adversarial.

10		6 out of 9 responses		67%
9		2 out of 9 responses		22%
8		1 out of 9 responses		11%
7		0 out of 9 responses		0%
6		0 out of 9 responses		0%
5		0 out of 9 responses		0%
4		0 out of 9 responses		0%
3		0 out of 9 responses		0%
2		0 out of 9 responses		0%
1		0 out of 9 responses		0%
0		0 out of 9 responses		0%

#### Comments (Q#10)

#### 11. District office in which source is located? (optional)

Grand Rapids  
Grand Rapids  
Kalamazoo  
Detroit  
Kalamazoo  
Lansing  
Grand Rapids  
Kalamazoo  
Southeast MI